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### **SDI Review Form 1.6**

| Journal Name:            | South Asian Journal of Social Studies and Economics  |
|--------------------------|--|
| Manuscript Number:       | Ms_SAJSSE_45105  |
| Title of the Manuscript: | EXPLORING THE RELATIONSHIP BETWEEN STRATEGIC OUTSOURCING AND ORGANIZATIONAL PERFORMANCE: A STUDY OF NIGERIAN INSURANCE COMPANIES |
| Type of the Article      | Original Research Article  |

#### **General guideline for Peer Review process:**

This journal's peer review policy states that <u>NO</u> manuscript should be rejected only on the basis of '<u>lack of Novelty'</u>, provided the manuscript is scientifically robust and technically sound. To know the complete guideline for Peer Review process, reviewers are requested to visit this link:

(http://www.sciencedomain.org/page.php?id=sdi-general-editorial-policy#Peer-Review-Guideline)

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### **PART 1:** Review Comments

|                                     | Reviewer's comment  | Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/he feedback here) |
|-------------------------------------|---|--|
| <u>Compulsory</u> REVISION comments | [1] Abstract Line 12, write staff members were selected from each insurance company totalling   |  |
|                                     | Line 19, write most insurance companies. Finding also   |  |
|                                     | Line 23, write most of insurance companies. Subsequently, the study   |  |
|                                     | [2] Line 37, write especially advanced economies,   |  |
|                                     | [3] Line 57, write Nyangau et al. [4] acknowledge that  |  |
|                                     | [4] Line 58, write According to maku and Iravo [5],   |  |
|                                     | [5] Line 61, write by Agburu et al. [6] also posits   |  |
|                                     | [6] Hatonen and Eriksson [7] observe  |  |
|                                     | [7] Remove "in Nigeria" from Lines 69, 72, 73, 75, 78, 80, 82, 85, and 87 [Already the research is known it is in Nigeria, we do not have to add each time this fact] |  |
|                                     | [8] Line 93, write There are plethora of studies  |  |
|                                     | [9] Lines 94-95, write but in Nigeria, to the best of the researchers' knowledge, no research has been carried out especially in insurance                            |  |
|                                     | [10] Line 112, write According to Hashim and Mansoor [10], outsourcing  |  |
|                                     | [11] Line 113, write phenomenon. The authors note that  |  |
|                                     | [12] Line 117, write According to Jiang et al. [11], outsourcing  |  |
|                                     | [13] Line 118, write non-employee group. Bolat and Yilmaz [12] define outsourcing as  |  |
|                                     | [14] Line 121, write best interest [13]. Obuobisa-Darko [2] contend that outsourcing can be undertaken  |  |
|                                     | [15] Line 131, write For example, Drezner [13] states that  |  |
|                                     | [16] Line 133, write In another study, Obuobisa-Darko [2] confirms  |  |
|                                     | [17] Line 135, write In a similar study, Leavy [14] argues  |  |
|                                     | [18] Line 139, write However, the studies by Gilley and Racheed [15], Quelin and Duhamel [16] and Leavy [14] note that  |  |
|                                     | [19] Line 154, write According to Akinbola et al. [18], core competency   |  |
|                                     | [20] Line 164, write There are plethora of studies  |  |
|                                     | [21] Line 165, write For instance, Musau [20] examines  |  |
|                                     | [22] Line 169, write In a similar study, Kamanga and Ismail [21] study the effects  |  |
|                                     | [23] Line 172, write In another study, Akinbola et al. [22] examine   |  |

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|                     | [24] Line 174, write Also, Dapper [23] carries   |  |
|                     | [24] Lines 177 -178, write In same vein, Vivian and Christopher [24] examine   |  |
|                     | [25] Line 182, write Kenyon et al. [25] find out   |  |
|                     | [26] Line 187, write However, findings of Insinga and Wete [27] and Yeboah [28] are contrary   |  |
|                     | [27] Line 199, check spacings after commas   |  |
|                     | [28] Line 201, write staff members were selected from each selected company totalling 50   |  |
|                     | [29] Line 205, write The reliability and the validity of the questionnaire have been tested  |  |
|                     | [30] Line 211, write Statistical Product and Service Solutions – SPSS, an IBM software [30]. Data analysis was performed with the aid of descriptive statistics using Frequencies  |  |
|                     | Add reference [30] as  |  |
|                     | [30] Hejase, A. and Hejase, H. (2013). Research Methods: A Practical Approach for Business Students (2nd edition). Philadelphia, PA, USA: Masadir Inc.   |  |
|                     | [31] Paragraph after Table 1, write as follows:  |  |
|                     | Table 1 depicts that respondents have agreed about the four functions which are fully outsourced by insurance companies in Nigeria. The first is security services (80% of the respondents agree), the second is advertising and marketing (76% of the respondents agree), the third is recruitment services (78% of the respondent confirm), the fourth is the catering services (70% of the respondents agree). The findings from the study further reveal that there are seven functions that are internally managed by most of insurance companies. These are: insurance policy management (76% of the respondents confirm), claims processing (72% of the respondents agree), and commission's management (64% respondents confirm). Other functions are that are largely internally managed by most insurance companies in Nigeria are insurance agency management, policy |  |
|                     | [32] Line 243, write core functions of the insurers  |  |
|                     | [33] Line 244, write In line with this finding, Obuobisa-Darko [2] asserts   |  |
|                     | [34] Line 251, write The mean was used to analyse data and the criterion   |  |
|                     | [35] Line 256, write the grand mean of 3.8 (larger than the criterion mean of 3.0) shows that respondents  |  |
|                     | [36] Lines 263-264, write in Nigeria. Results are consistent with those reported by McIvor [31] stating that the major   |  |
|                     | [37] Lines 273-274, write than the confidence level. Otherwise, accept the alternative hypothesis Hi.  |  |
|                     | [38] Name the next Table as follows Table 3: Chi-Square test results   |  |
|                     | [39] Line 276, write The result shown in Table 3 indicates that the result is statistically significant as the probability for $\chi 2$ (245.03) = 0.000 < 0.05.   |  |
|                     | [40] Line 279, write studies [18, 20, 21, 23, 25]  |  |
|                     | [41] Line 281, write strategic outsourcing is a strong predictor   |  |
|                     | [42] Line 295, write strategic outsourcing and an awareness/enlightenment programme  |  |
|                     | [43] Review your references carefully for consistency in writing   |  |

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|                           | [44] Line 308, erase the double writing of the names  |
|---------------------------|---|
|                           | [45] Line 327, write and Mansoor [no m]   |
|                           | Check all other carefully for details   |
| Minor REVISION comments   |   |
| Optional/General comments | In general, very good and attractive subject.   |
|                           | The author(s) were very clear in their research plan.   |
|                           | The abstract is adequate  |
|                           | The introduction is good, streamlined and clear   |
|                           | The literature review is satisfactory to tie the title, the abstract and the literature itself and to the discussions. Citations are also adequate and current. |
|                           | The methodology is good and the paper's plan is clear.  |
|                           | Results are adequate though not very deep. The discussion accompanied by the supporting arguments and cited authors and data is satisfactory.                   |
|                           | Proofreading is needed  |
|                           | References need careful review  |

### PART 2:

|  | Reviewer's comment  | Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here) |
|--|---|---|
| Are there ethical issues in this manuscript? | (If yes, Kindly please write down the ethical issues here in details) |   |

As per the guideline of editorial office we have followed VANCOUVER reference style for our paper.

Kindly see the following link:

http://sciencedomain.org/archives/20

### **Reviewer Details:**

| Name:                            | Hussin Jose Hejase            |
|----------------------------------|-------------------------------|
| Department, University & Country | Al Maaref University, Lebanon |

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