



SDI FINAL EVALUATION FORM 1.1

PART 1:

Journal Name:	International Journal of TROPICAL DISEASE & Health
Manuscript Number:	Ms_IJTDH_29019
Title of the Manuscript:	PERCEPTION AND SATISFACTION OF EMPLOYEES WITH NATIONAL HEALTH INSURANCE SCHEME SERVICES AT UNIVERSITY COLLEGE HOSPITAL, NIGERIA
New Title:	PERCEPTION AND SATISFACTION OF EMPLOYEES WITH NATIONAL HEALTH INSURANCE SCHEME SERVICES: A DESCRIPTIVE STUDY AT UNIVERSITY COLLEGE HOSPITAL, IBADAN, NIGERIA
Type of Article:	Original Research Article

PART 2:

FINAL EVALUATOR'S comments on revised paper (if any)	Authors' response to final evaluator's comments
1) Author has not shown the proportionality in the participant recruitment into the study. Stage 2 of the sampling technique was not properly done 2) The author should show to what extent the factors in Tables 2, 5 & 6 influenced Satisfaction levels i.e. which ones influenced satisfaction more. This is necessary for the UCH Management to prioritise continuous quality improvement in the NHIS service provision 3) Do not start sentences with figures (abstract section) 4) References have not been adequately revised to conform with the Vancouver style 5) See attached reviewed manuscript as guide	Thank you for the evaluation of this manuscript, your comments were highly appreciated. The comments were addressed as follows: 1. The author agreed with the evaluator that the stage 2 of the sampling technique was not properly done due to inexperience on the part of the author. However, effort of the evaluator in exposing the author to the technicalities of adequate research is sincerely appreciated. This will be taken care of by the author in further studies. Meanwhile, among the selected departments, some have more employees than others. This was taken into consideration when recruiting participants into the study. Therefore, more employees were recruited in those departments with more employees than in those departments with fewer employees. The proportion of the participants according to their departments were as follows: Nursing 85; Medicine 20; Physiotherapy 34; Medical Laboratory 14; Administration 44; Account 24; Engineering 7; Public Relation 19; Health Information Management 75; Medical Social Work 11; and Radiography 17. 2. This study did not explore the relationship between each factor in tables 2, 5, and 6 with participants' level of satisfaction and also bureaucracy in NHIS system with participants' satisfaction level; hence it was not included in the manuscript. Having said this, the author appreciates this valuable suggestion; it will be considered when carrying out further studies in future. 3. Figures at the beginning of sentences in the abstract section have been changed to sentences. 4. References have been revised to conform with the Vancouver style. 5. Other comments in the attached review manuscript have been corrected. Thank you for your painstaking when reading through this manuscript.