



SDI Review Form 1.6

Journal Name:	<u>British Journal of Economics, Management & Trade</u>
Manuscript Number:	Ms_BJEMT_22527
Title of the Manuscript:	Redefining Service Quality Dimensions in Electronic Banking from Extant Theories
Type of the Article	Original Research Article

General guideline for Peer Review process:

This journal's peer review policy states that **NO** manuscript should be rejected only on the basis of '**lack of Novelty**', provided the manuscript is scientifically robust and technically sound.

To know the complete guideline for Peer Review process, reviewers are requested to visit this link:

(<http://www.sciencedomain.org/page.php?id=sdi-general-editorial-policy#Peer-Review-Guideline>)



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PART 1: Review Comments

	Reviewer's comment	Author's comment <i>(if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)</i>
<u>Compulsory</u> REVISION comments		
<u>Minor</u> REVISION comments	Keywords. It could include the applied technique as a quality measure I suggest revising the text. repeated words were detect in sentences The paper must be consistent in references. i.e: [56,59 & 60] or [10, 28, 61,62] ? (page 5) I suggest including formulas of measures used.(i.e. CMB) The paper includes extended reviewed studies. Also, recognizes several limitations that I consider interesting.	Repeated words have been checked and eliminated; also citations have been examined for consistency. Formula for CMB are more important but will need more review on basis of CMB such that a straight forward formula cannot be provided but more comprehensive one with basic foundation to derivatives.
<u>Optional/General</u> comments		