



SDI Review Form 1.6

Journal Name:	Asian Journal of Medicine and Health
Manuscript Number:	Ms_AJMAH_44055
Title of the Manuscript:	Factors influencing patient satisfaction with waiting time: assessment of out patients' socio-demographic characteristics.
Type of the Article	Original Research Article

General guideline for Peer Review process:

This journal's peer review policy states that **NO** manuscript should be rejected only on the basis of '**lack of Novelty**', provided the manuscript is scientifically robust and technically sound. To know the complete guideline for Peer Review process, reviewers are requested to visit this link:

(<http://www.sciencedomain.org/page.php?id=sdi-general-editorial-policy#Peer-Review-Guideline>)



SDI Review Form 1.6

PART 1: Review Comments

	Reviewer's comment	Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
Compulsory REVISION comments	<p>Introduction:</p> <ul style="list-style-type: none"> - To deepen essay writing with classical studies. - Present the justification for conducting this study. <p>Methodology:</p> <ul style="list-style-type: none"> - Interviews were conducted by how many interviewers? Eleven? - Were the interviewers trained to conduct interviews? - How many members did the review committee have in pairs? <p>Were experts in what area of knowledge?</p> <ul style="list-style-type: none"> - How many participants did the test take? -What modifications have been suggested and carried out after the questionnaire test? - What is the average time for the interview? - What were the inclusion criteria of the participants? - Were there any losses during the interviews? - What are the reasons for the losses? <p>Results:</p> <ul style="list-style-type: none"> - Table 2 - Arrange formatting - Figure 1 - Insert subtitle in the figure. Identify meaning of colors. <p>Discussion</p> <ul style="list-style-type: none"> - Write the discussion because it is in the form of results. - Conduct a discussion of the data in more depth. <p>Conclusion</p> <ul style="list-style-type: none"> - What is the great contribution of this study to professional practice? - What is the limitation of this study? - What's the big find in this study? - What is the innovative aspect of this work <p>References:</p> <ul style="list-style-type: none"> - I suggest adding these references <p>AL-ABRI, R.; AL-BALUSHI. Patient Satisfaction Survey as a Tool Towards Quality Improvement. Oman Medical Journal, v. 29, n. 1, p. 3-7, 2014. Available in: <https://www.ncbi.nlm.nih.gov/pmc/articles/ PMC3910415/>.</p> <p>BARUAH, M.; DAWKA, K.; KATAKI, A. C. Patient satisfaction: a tool for quality control. International Journal Community Medicine Public Health, v. 3, n. 5, p.1215-1218, 2016. Available in: <http://www.scopemed.org/?mno=227957 ></p> <p>BERKOWITZ, B. The Patient Experience and Patient Satisfaction: Measurement of a Complex Dynamic. Online J Issues Nurs, v. 21, n. 1, p. 1, 2016. Available in: <https://www.ncbi.nlm.nih.gov/pubmed/27852212>..</p> <p>FISHBEIN, M.; AJZEN, I. Belief, attitude, intention and behavior: an introduction to</p>	



SDI Review Form 1.6

	<p>theory and research. Reading, Mass.: Addison-Wesley; 1975.</p> <p>GILL, L.; WHITE, L. A critical review of patient satisfaction. Leadership in Health Services, v. 22, n. 1, p.8-19, 2009. Available in: <http://www.emeraldinsight.com/doi/abs/10.1108/17511870910927994>.</p>	
Minor REVISION comments		
Optional/General comments		

PART 2:

	Reviewer's comment	Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
Are there ethical issues in this manuscript?	<i>(If yes, Kindly please write down the ethical issues here in details)</i>	

Reviewer Details:

Name:	Patrícia Santos Prudêncio
Department, University & Country	University of São Paulo at Ribeirão Preto, Brazil