



SDI Review Form 1.6

Journal Name:	Asian Journal of Medicine and Health
Manuscript Number:	Ms_AJMAH_43684
Title of the Manuscript:	CLIENTS' PERCEPTION AND SATISFACTION WITH NATIONAL HEALTH INSURANCE SCHEME SERVICES: A STUDY OF ACADEMIC STAFF OF USMANU DANFODIYO UNIVERSITY SOKOTO
Type of the Article	Original Research Article

General guideline for Peer Review process:

This journal's peer review policy states that **NO** manuscript should be rejected only on the basis of '**lack of Novelty**', provided the manuscript is scientifically robust and technically sound. To know the complete guideline for Peer Review process, reviewers are requested to visit this link:

(<http://www.sciencedomain.org/page.php?id=sdi-general-editorial-policy#Peer-Review-Guideline>)

PART 1: Review Comments

	Reviewer's comment	Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
Compulsory REVISION comments	<ol style="list-style-type: none"> 1. The whole article is not refined enough, especially the introduction and methods. 2. What does the findings mean for clinical and policy makers? 3. What constructive suggestions and improvement measures are there for the survey results? 4. In the summary section, the author concluded that "based on the findings it was concluded that the clients' overall satisfaction with service provision was poor. It is recommended that periodic survey of clients' satisfaction and factors influencing it should be carried out by health Institutions and findings used as guide in policy and decision making", but we can't find the conclusion in the part of the discussion. 	
Minor REVISION comments	<ol style="list-style-type: none"> 1. In line 430 the author points out "removal of all bottlenecks encountered in the registration process in order to fast track registration of new and existing employees into the scheme", what are the "bottlenecks", please specify? 2. In line 358 the author concluded that "majority 72.8% were not satisfied with the drugs received at the NHIS pharmacy", what are they not satisfied, such as the waiting time is too long, or the drugs is expensive, please specify? 	
Optional/General comments		

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