

Cultural Dynamics and Performance Family Owned Businesses in Anambra State

Abstract:

The over reliance on patriarchal inheritance culture which seem to inhibit the capacity of Family Owned Businesses (FOBs) to professionalize and its implications for industrializing Africa necessitated this study. The broad objective was to examine the relationship between Cultural Dynamics and Performance of selected Family Owned Businesses in Anambra State. The study adopted a survey research design. The population of the study was 1500 and the sample size was 316 which guided the distribution of questionnaires in adherence to the proportion of allocation using Bowley's Allocation formula. Data were analysed with the aid of descriptive statistics and hypothesis tested with the Ordinary least square Regression analysis at 5% level of significance. The result revealed that there is a positive relationship existing between inheritance culture and professionalism in the selected FOBs. The coefficient of determination (R Square) shows that 88% change in professionalism is accounted for by changes in inheritance culture. The study concluded that the culture of an environment overlaps with the culture of FOBs situated in it and the more the owners of FOBs align with the culture of inheritance, the more likely it is for the business not to be professionalized. Among other things, the study recommended that irrespective of the fact that the ownership of the business stays within the family circle, efforts should be made by the families to employ capable hands and experts to help in managing the business. Moreover, even when inheritance is by seniority, management should be left in the hands of more capable, effective and efficient family members since this has far reaching implications in the industrialization of Africa.

Keywords: Culture, Family Owned Businesses, Professionalism, Performance.

INTRODUCTION

Background of the Study

Businesses exist mainly to make profits by providing values to people in the forms of goods or services. These businesses can be categorized as sole-proprietorships,

33 partnerships, cooperatives or corporations, mostly made obvious in their respective
34 missions, visions and/or structures. The ownership of these businesses also varies as
35 they can be owned by individuals, government agencies and/or families. Within the
36 context of this study, the focus is on businesses owned by families which are called
37 Family Owned Businesses (FOBs).

38 FOBs are one of the most ancient and prevalent forms of businesses in both
39 developing and developed nations. In alignment with this assertion, Bodolica,
40 Spraggon & Zaidi (2015), Martí, Menéndez-Requejo, & Rottke (2013) & Efferin &
41 Hartono (2015) opine that FOBs are the prevailing forms of organizations worldwide,
42 being the determinants of social and economic development of both developed and
43 emerging economies. FOBs are formed and in most cases, managed by family
44 members. It could be by the father, the mother, the children or any combination. The
45 extended family also take active part in the ownership and management of FOBs.

46 A significant number of businesses operating in Nigeria in general and Anambra
47 State, in particular, are privately owned and a great percentage family owned and their
48 contributions to the national economy are enormous. Oyeyinka (2010) avers that
49 approximately 96% of Nigerian businesses are private indigenous enterprises which
50 are mainly FOBs. A study by the Economic Intelligence Unit (2013) in Nigeria
51 suggests that 51.5% of the 200 largest listed companies are family-controlled
52 businesses. This can also be narrowed down to Anambra state where the indigenes are
53 revered for their entrepreneurial spirit. There are a lot of big markets in Onitsha,
54 Nnewi and Awka and these markets are dominated by FOBs that contribute a lot in
55 terms of various taxes which the state uses for infrastructural and other development
56 efforts.

57 Sadly, only a fraction of these businesses survive into the second, third or later
58 generations. A report from the Family Business Consulting (2009) indicates that only
59 about 30% of FOBs survive into the second generation, 12% still viable into the third
60 generation and only about 3% into the fourth generation and beyond. This figure could
61 even be higher in Nigeria, in general and Anambra state, in particular. This untimely
62 death could be attributed to a lot of issues and challenges faced by these businesses,

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63 but one of the very important factors that can contribute to the performance and
64 subsequent survival of FOBs is the culture prevalent in the locality of the business.

65 | The culture in any community or locality has a way of influencing things in the
66 community and FOBs are not left out. A community's values, norms and belief
67 systems can influence businesses within it to a very large extent. Succinctly capturing
68 this, Kelly (2000) opines that typically, FOBs have a uniquely close relationship with
69 their local community's culture. Viewing this differently, Duh & Belak (2009) state
70 that family systems form fundamental principles and core values, which can be seen
71 as guidelines in the vision, mission and goals of the family enterprises. Some of the
72 cultural issues that have bearing on the family businesses in Anambra State are the
73 inheritance culture, the issues of first male child superiority and paternalistic
74 tendencies. In the context of this study, the focus is on male child and inheritance
75 issues and its influence of the performance of business in terms of professionalization
76 of the business management.

77 | **Statement of the Problem**

78 Family owned businesses enjoy some competitive edge over non-family owned
79 businesses. They enjoy the trust, loyalty and commitment of family members as there
80 is a sense of responsibility to perpetuate the family business for the generation yet
81 unborn. However, despite the sense of loyalty and commitment, the rate of survival of
82 FOBs appears to be a far cry from what is expected as most of them seem to die
83 before the second generation. This seems to be as a result of the reluctance of the
84 owners and founders to engage the services of experts and professionals in managing
85 the business. As a result of cultural inclination, founders are motivated to hand over
86 the businesses to their children and in most cases, in adherence to the patriarchal
87 culture; it is handed over to the first male child of the family. This is done even when
88 there are other people in the family who seem to be more qualified and capable to
89 handle the business better. The inheritance culture appears to inhibit FOBs towards
90 employing professionals to handle their businesses and this may affect their
91 performance negatively and ultimately their survival. It is against this backdrop that

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92 this study was necessitated to look into culture and the role it plays in determining the
93 performance of selected FOBs in Anambra State.

94 **Objectives of the Study**

95 The broad objective of this study is to determine the relationship between Cultural
96 Dynamics and Performance of selected Family Owned Business in Anambra State.
97 Specifically, this study seeks to examine the inheritance culture and professionalism
98 of selected Family Owned Business in Anambra State.

99 **Hypothesis**

100 “There is a relationship existing between inheritance culture and professionalism of
101 selected Family Owned Business in Anambra State”.

102 **REVIEW OF RELATED LITERATURE**

103 **Conceptual Review**

104 **Culture**

105 Culture is generally seen as a people’s way of life. To Abakare (2009), culture means
106 the way of life – the shared, learned behaviour of a people. Triandis (2000) posits that
107 culture is a shared meaning or system found among those who speak a particular
108 language or dialect, during a specific historic period, and in a definable geographic
109 region. It is the core values and beliefs of individuals within a society, which are
110 formed in complex knowledge systems during childhood and reinforced throughout
111 life (Lachman, 1983; Hofstede, 1994, 2001).It is a set of informal/intangible elements
112 (meanings, values, beliefs, symbols, assumptions, ideologies, myths and rituals) that
113 emerge from socialization process (mostly by learning and shared experiences) and
114 shape the way people think and act, thus influencing behaviour (Discua-Cruz,
115 Hamilton& Jack, 2012; Grundström, Öberg & Rönnbäck, 2012; Yu & Kwan, 2015).
116 Hofstede (2010) aligns with this line of thought of differentiating people as a result of
117 culture by positing that culture is the collective programming of the mind which
118 distinguishes the members of one group or category of people from another.

119 The culture of a people can be seen in their language, clothing style, religion and
120 others. These variables of culture were succinctly captured in the definition given by
121 Samovar& Porter (1994); “the cumulative deposit of knowledge, experience, beliefs,
122 values, attitudes, meanings, hierarchies, religion and notions of time”. Other cultural
123 variables are roles, spatial relations, concepts of the universe, and material objects and
124 possessions acquired by a group of people in the course of generations, through
125 individual and group striving”. Culture involves shared motives, values, beliefs,
126 identities and interpretations or meanings of significant events that result from
127 common experiences of members of society which are transmitted across generations
128 (Papalexandris & Panayotopoulou, 2004). Culture is associated with everything that a
129 people have, think, and do as members of their society in common (Ferraro, 2005).

130 Culture helps in distinguishing a community or society from another and this can also
131 have impact on the performance of organisations as some businesses may thrive in
132 one culture and may be strangled in another. On the part of culture influencing
133 organizational performance, Goody (2003) avers that a great deal of research reveals
134 that culture is recognized as the central component from which behaviour and
135 performance of businesses like FOBs flow. Cruz, Hamilton & Jack (2012) assign it an
136 even deeper role, conceptualizing culture as the underlying platform which supports
137 the way people think and behave in organizations thereby determining the survival of
138 organizations.

139 **Inheritance Culture**

140 Inheritance in this context means passing of titles to a property, an estate or a business
141 to another person. It is the transfers of unconsumed material accumulations of
142 previous generations (Nwadukwe, 2012). Inheritance culture hence means the
143 practice and belief of a particular group of people to pass on a property or a business
144 to the next inline and this is the practice in most parts of Anambra state especially to
145 the first born male child. Nwadukwe (2012) explicates that inheritance culture is the
146 practice of passing on property, titles, debts, rights and obligations upon the death of
147 an individual.

148 The culture of Anambra state, in general, makes it explicit that it is the male child or
149 children that inherit the properties of the deceased and this appears to segregate
150 against the female child. Capturing this point, Nwadukwe (2012) avers that whenever
151 a man dies, his property including his business ventures are divided among the
152 deceased male children only. The first born child takes the lion share of the properties
153 in most cases. The inheritance culture being skewed along gender line has been
154 observed by extant literature without minding the business suitability (Miller, Steier &
155 Miller, 2003).

156 Emphasis has always been placed on the male child especially in the family system
157 mainly because families in Nigeria are patrilineal. The males are seen as continuity of
158 both the family name and the lineage and, the men are supposed to be dominant with
159 women being subject to them (Aderonke, 2014). In Igbo society, management
160 succession follows the rules of inheritance which empowers the founder to bequeath
161 his enterprise(s) to his offspring or heir(s). The right of the eldest surviving son to
162 succeed his father in the headship of the family and his commercial ventures is
163 automatic and arises as a result seniority (Onuoha, 2010).

164 **Family Owned Businesses (FOB)**

165 There are so many definitions of FOBs depending on the angle it is being looked at.
166 Thus, it is said that FOB suffers from lack of unanimous definition and
167 conceptualization as it is with most concept in social research. Sharma (2004) insists
168 that like most concepts in social research, a clear definition of family firms has not yet
169 achieved full convergence in the literature. To Karam & Filho (2017), distinct
170 classification criteria such as the degree of family participation in the top management
171 team, amount of stock held by the family or whether or not a firm has been through a
172 succession process may create a combination whose consensus is highly improbable.
173 They further state that what is considered an FOB in an Anglo-American context
174 might have a different configuration in Latin American or European countries, due to
175 differences in ownership structure (Karam & Filho, 2017). However, the convergent
176 point in all the structural differences and definitional diversity is that the ownership
177 must be linked to a family or group of related families.

178 The “Family Business Network” (2008), defines family business as a company whose
179 ownership and management are concentrated in one or more families, with at least one
180 member of the family at the helm and control of the business and others are being
181 groomed or considered for eventual leadership. Cullen (2007) refers to FOB as one
182 which has been started by an entrepreneur/founder and eventually progresses to being
183 owner managed and then results in more than one member working in the business,
184 which leads to a family partnership. It is an enterprise controlled by members of a
185 family. It is a business that is owned and directly influenced by members of the same
186 family, who share the intention of creating wealth for future generations (Maas &
187 Diederichs, 2007). Van Duijn, Breunese & Malindz (2007) similarly define it as a
188 business that is owned, controlled and operated by members of one or several
189 families.

190 Longenecker, Moore & Petty (2003) state that FOB is one in which two or more
191 members of the same family share ownership of a business or work together within a
192 business. This brings to the fore the issue of different mix in the family business
193 ownership structure. Astrachan, Klein & Smyrnios (2002) state that family enterprises
194 are not homogenous, that empirical researches have revealed that, among others,
195 family enterprises vary regarding the degree of family involvement in ownership and
196 management (Sharma, 2004). Kenyon- Rouvinez & Ward (2005) state that three or
197 more family members all in active business or two or more generations of family
198 control; or current family owners who intend to pass on control to another generation
199 of the family constitute a family businesses.

200 The ownership structure of FOB is not something that is easy to explain as different
201 combinations may exist. Capturing this, Tannenbaum (2002) posits that the reality of
202 FOB’s defy easy categorizations since FOB’s range from small and medium-sized
203 companies to large conglomerates that operate in multiple industries and countries.
204 However, he acknowledges that FOB’s may generally take one of the following basic
205 arrangements:

- 206 i. Single family, one generation
- 207 ii. Single family, multiple generations

- 208 iii. Multiple families, one generation
- 209 iv. Multiple families, multiple generations
- 210 v. All generations active in the business
- 211 vi. Some active/some passive
- 212 vii. None active
- 213 viii. Single Family/Managed by Non-Family-owned Members
- 214 ix. Multiple Families/Managed by Non-Family-owned Members
- 215 x. Publicly-Traded Company owned in part by Founding Family
- 216 xi. Investments, controlling or otherwise, in several public companies

217 **Performance**

218 The term performance as it relates to organizations has over the years generated a lot
219 of interest and, so also is the definition as it has been defined in different ways by
220 different people. Performance could be viewed in two broad perspectives: the
221 qualitative performance and the quantitative performance. Performance is a concept
222 defined as the total amount of quantitative and qualitative contribution of an
223 individual, a group or an organization to a task which is used to find out what has been
224 reached or achieved during the fulfilment of the target of that task (Şehitoğlu & Zehir,
225 2010). Wade & Ricardo (2001) opine that performance is the ability to achieve
226 organizational goals and objectives while Daft (2000) explicates that performance as it
227 has to do with organizations is the organization's ability to accomplish its aims
228 through the use of resources in a properly structured manner.

229 Performances of FOBs are subject to a lot of things, one of which is the cultural issues
230 inherent in a particular community. These cultural based issues have the potential to
231 either mar or make the business. It can put the organizations in a competitive
232 advantage position or it can make them weaker than their non-family owned
233 counterparts. This was the position of Gordon & DiTomaso (1992) who posit that the
234 strength of culture and values are predictive of firm's performance.

235 Some family firms have been found to outperform their competing non family firms
236 as a result of the great culture of loyalty, trust and altruism enjoyed in the family firms

operation and management. Eddleston (2008) avers that family-firm literature in general suggests that family firms outperform nonfamily firms and that an important part of their competitive advantage is due to family culture. Furthermore, Corbetta & Salvato (2004) find that most family firms experience a trust based business culture. Trust between family members represents an important source of strategic advantage, since trust-based relationships serve to reduce complexity and transaction costs (Steier, 2001). Similarly, altruism within the family could lead to superior employment contracts by reducing the necessity of excessive monitoring and incentives-based pay, and by offering credible threat of sanctions from other family members (Chami, Fullenkamp 2002; De Paola & Scoppa, 2001).

However, this significant competitive advantage FOB enjoys as a result of culture of trust and loyalty can also be their undoing as excessive trust coupled with the culture of inheritance could prevent the business to grow because professional are not brought in to manage the business. A more capable hand even within the family may be denied the opportunity to manage the firm as a result of hereditary and seniority issues in the culture of the society where the business is found. This could have a negative effect on the performance of the business as the person that is next in line to take over the management and control of the business may mismanage it which could lead to its untimely death.

Professionalism

Professionalism is the act of handing over a business to professionals to handle. Professionals here may include management experts, accountants, financial analysts and the likes. In alignment with this assertion, Henrik (2007) posits that professionalization of a trade or occupation is the social process by which a trade or occupation transforms itself into a true profession of the highest integrity and competence. The process of professionalizing a business involves establishing standards, rules and regulations, structures and strategies.

This act of allowing experts and professionals to oversee businesses has been observed to be responsible for helping businesses to sustain good performance and

266 survive for a long time. Capistrano (2016) states that for a family business to survive
267 there is a need for excellent management, exceptional strategic plans and appropriate
268 structures called professionalization. Hence, businesses are better off being
269 professionalized than being managed by immature people in the art of business
270 management. Onuoha (2013) is of the opinion that family businesses are more
271 vulnerable to harsh business environments and have more mortality rate; therefore, it
272 will be in their interest to professionalize. He further states that the key to business
273 survival depends to a large extent on its ability to be well managed which entails
274 professionalizing the enterprise.

275 There are impediments to professionalizing FOBs as have been observed by extant
276 literature and key among these impediments is culture. FOBs owners and founders
277 may want to hand over their businesses to their children who may not be
278 professionals. Sometimes, they have trust issues and fear of letting the business slip
279 out of the stronghold of the family. These were among the submissions of Onuoha
280 (2013) who explicates that some of the factors working against professionalization of
281 businesses include the inability or refusal of the founders to delegate because they do
282 not trust people-relations and non-relations; fear of losing control, particularly, in
283 relation to ego identification with the enterprise; and in anticipation of family
284 conflicts, nepotism, role confusion and paternalistic tendencies.

285 **Theoretical Framework**

286 This study is anchored on the Systems Theory propounded by Ludwig Von
287 Bertalanffy (1940). This theory emphasizes on the need for various components or
288 subsystems to operate as a unit, as a result of this, the output of such coordination and
289 cooperation is usually greater than the result of the individual unit which operate
290 separately. This theory recognizes that organizations are made up of various
291 individual units which are expected to operate as a system. Idemobi (2010) posits that
292 “rather than dealing with various segments of an organization, the systems approach
293 to management views the organization as a unified, purposeful system composed of
294 interrelated parts”. Any action or inaction of any of the subunit has the capacity of
295 affecting the entire system and may either project the organization positively or negate

the performance of the organization. In corroboration with this, Osuagwo (1985) opines that the activity of any segment of an organization affects, in varying degrees, the activity of every other segment. In relating this theory to this study, FOB can be seen as a system whose components are the family members which include the father, the mother and the children and members of the extended family. In some cases, outsiders could also form part of the system in form of shareholders or stakeholders and employees. Habbershon, Williams & MacMillan (2003) use the system theory thinking to describe the family business. According to the authors, the family business social system is a "meta-system" comprised of three broad subsystem components:

- a) The controlling family unit – representing the history, traditions, and life cycle of the family.
- b) The business entity – representing the strategies and structures utilized to generate wealth.
- c) The individual family member – representing the interests, skills, and life stage of the participating family owners/managers.

Culture also helps in engendering the system spirit into the FOB mix as a system, the founder or present owner of a business would like the business to remain within the control of the family without the interference of outsiders and this appears to affect their performance through negated potential to professionalize.

Empirical Review

Some extant works carried out on culture, FOB, professionalization and performance are as follows:

Bhat & Sham (2013) carried out a study in India to identify the relationship of performance of family managed businesses with the family business culture so as to develop a recipe for success for the family managed businesses. Data was collected from 150 family businesses of Ujjain district of (M.P) India and analysed using inferential statistics. Findings revealed that there is overlapping of family values and business values, the performance of the family business is associated with the level of family members' commitment, loyalty and pride toward family business. It also

325 implied that loyalty of members towards family business and common value system of
326 family business and family members may enhance the service quality and the
327 employee satisfaction on the one hand and these may reduce absenteeism and
328 employee turnover on the other hand.

329 Brice (2013) tried to connect culture and performance in family firms. Survey data
330 measuring cultural attributes and performance were collected from 149 family-firm
331 members in Ukraine and the U.S. Two countries of very different cultures and stage of
332 national development were included to insure the cross-cultural validity of the
333 findings. Correlation results showed significant support for the proposition that
334 specific cultural attributes positively affect firm performance. Six out of seven
335 cultural attributes were shown to correlate with one or more performance measures.

336 Irefin & Hammed (2012) evaluated the effect of culture on succession planning of an
337 entrepreneurship in John Wax Nigeria Limited. Survey research design was adopted
338 by the study, copies of questionnaires were administered to 160 people, comprising of
339 top management staff and middle management staff and customers of John Wax
340 Nigeria limited. The data collected was analysed using descriptive statistic and chi-
341 square method. The results revealed that there is significant relationship between
342 culture and succession in the multinational organization, that there is significant
343 relationship between the culture elements of the people and effective implementation
344 of plans and that entrepreneur's educational attainment have significant effect on
345 succession planning in multinational businesses. The study recommended among
346 other things that, there is need for our culture to be modernized in order for our
347 succession effort to thrive especially in indigenous businesses in Nigeria.

348 Aderonke (2014) examined the impact of culture determinants such as age, extended
349 family system, inheritance tradition (preference for sons, marriage, etc) and education
350 (formal training and development) on family business succession with a focus on
351 small and medium enterprises in Jos Metropolis, Plateau State. Using a cross-sectional
352 survey, structured questionnaire schedule was administered to obtain data from 372
353 SMEs in various sectors. Data were analysed using summary statistics, binomial
354 logistic regression analysis and Pearson Correlation Coefficient in establishing

preliminary relationships among the study variables. The findings of the binomial logistics indicated that all the determinants of culture have significant impact on the successful succession of family businesses while the result of the Pearson correlation coefficient showed that extended family system followed by inheritance law has the highest magnitude effect on successful succession of family business. It was therefore recommended among other things founders of family businesses should put in place sound policies in business operation and succession plans to forestall any problem that may arise through cultural laws such as extended family system, inheritance law etc as only through this can a long-term functioning of the business operations be ensured among others.

Onuoha (2012) did a study on professionalizing family businesses in the South-East Region of Nigeria. The survey research covered the eight commercial cities of the region. The study revealed that virtually all the family businesses surveyed are not professionalized. Majority of family enterprises have no clearly stated vision and mission statements, they rarely attended seminars and training programmes; have few graduates and professionals in their employment, have poor wages and salaries structure; not incorporated; few are members of professional and trade associations; and largely not aware of government incentive policies on entrepreneurship development. The study recommended measures such as incorporating family businesses, employing graduates and professionals, having functional boards of directors, employing the services of consultants, striving to be the best at something as these measures will benefit the enterprises and the Nigerian economy.

METHODOLOGY

Research Design

Survey research design was adopted by this study given that data for the study was collected through a questionnaire from sampled respondents. This makes survey design the best fit for the study.

383 **Population of the Study**

384 Population of the study consists of 1500 small scale family businesses. Five hundred
385 (500) of small scale family business each from Nnewi, Onitsha and Awka
386 representing the three senatorial zones in Anambra State formed the population of the
387 study.

388 **Sample Size and Sampling Technique**

389 The sample size of the study was 316 determined using Taro Yamane formula as
390 shown below:

$$391 \quad n = \frac{N}{1 + Ne^2}$$

392 Where:

393 n = sample size.

394 N = population size (1500).

395 e = error limit (0.05).

$$396 \quad n = \frac{1500}{1 + 1500 (0.05)^2}$$

$$397 \quad n = 316$$

398 To determine the allocation of copies of questionnaires in proportion to the population
399 of each of the segment of the state and sample size of the study, Bowley's Proportion
400 Allocation formula was utilized. The formula is given below as:

$$401 \quad nh = \frac{nNh}{N}$$

402 Where:

403 n = total sample size.

404 Nh = Number of items in each stratum in the population.

405 N = population size.

$$406 \quad \text{➤ } N_{\text{newi}} = 500 (316) / 1500 = 105$$

- 407 ➤ Onitsha 500 (316) /1500 = 105
408 ➤ Awka 500 (316) /1500 = 106

409 **Instrument of Data Collection**

410 A five point Likert structured questionnaire was used in collecting data from
411 respondents. The arrangement of the codes are as follows: Strongly Agree (5), Agree
412 (4), Undecided (3), Disagree (2) and Strongly Disagree (1). 316 copies of the
413 questionnaire were distributed to the respondents and 279 collected representing 88%
414 collection rate. After sorting, 17 copies of questionnaire were discovered to be invalid
415 as most of them were invalidated because of not being completely filled or from
416 mutilation. At the end, 262 copies were analysed which represent a response rate of
417 83% of the total distributed copies.

418 **Validity and Reliability of the Instrument**

419 The instrument was subjected to face and content validity to ensure that it measured
420 what was intended. For reliability, the instrument was tested using Cronbach Alpha
421 reliability technique. Inheritance culture has a reliability coefficient of .781 while
422 professionalism a coefficient of .902 which are greater than the benchmark of
423 acceptance of 0.70. The result is shown in Table 1 below:

424 **Table 1: Reliability Statistic**

| Scales | Cronbach's Alpha |
|---------------------|------------------|
| Inheritance culture | .781 |
| professionalism | .902 |

425 **Source: Field Survey, 2018**

426 **Computation: SPSS ver. 20**

427 **Method of Data Analysis**

428 The hypothesis was tested using Ordinary Least Square Regression at 5% (.05) level
429 of significance. If the p-value obtained is greater than .05, the hypothesis should be
430 rejected but if otherwise, the research hypothesis should be accepted. The software

used in running this analysis is [the sStatistical_package “Statistical Product and Service Solutions \(SPSS\) Package for Social Sciences \(SPSS\)-Version 20 \(Hejase and Hejase, 2013, p.58\).](#)

DATA PRESENTATION AND ANALYSIS

Table 2: Distribution of Responses.

| S/N | Questionnaire Items | SA | A | UD | D | SD | Mean |
|----------------------------|---|-----|-----|----|-----|----|-------------|
| Inheritance Culture | | | | | | | |
| 1 | I will hand over my business to my eldest son or a male child in my family. | 112 | 89 | 19 | 42 | - | 4.03 |
| 2 | It is somebody from my family that will succeed me. | 80 | 130 | 5 | 35 | 12 | 3.88 |
| 3 | I inherited the business from my dad. | 34 | 40 | - | 188 | - | 2.69 |
| 4 | The control of my business will remain within my family. | 90 | 140 | 6 | 16 | 10 | 4.08 |
| 5 | I will not allow an outsider to take charge of my business. | 211 | 30 | 21 | - | - | 4.81 |
| Professionalization | | | | | | | |
| 6 | I will not like anybody to come and tell me what to do in my business. | 56 | 111 | - | 40 | 55 | 3.28 |
| 7 | I believe I do not need help from anybody on how to manage my business. | 80 | 109 | 31 | 29 | 13 | 3.82 |
| 8 | I know experts will manage my business better. | 10 | 17 | 78 | 90 | 67 | 2.29 |
| 9 | I believe that with professionals in my business, I will do better. | 19 | 49 | 27 | 70 | 97 | 2.32 |
| 10 | If not for the urge of keeping the business in the family, I will employ experts to help run my business. | 27 | 90 | - | 88 | 57 | 2.78 |

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Source: Field Survey, 2018.

Table 2 above shows the distribution of responses from respondents and mean scores of each of the questionnaire items. Any mean score of 3 and above is [considered significant because the respondents agreed](#) while any [item which scored](#) less than 3 is rejected.

~~However, SPSS software was used to analyze and to test the hypothesis of the data.~~

Test of Hypothesis

Table 3: Regression Output

| Model Summary | | | | |
|---------------|-------------------|----------|-------------------|----------------------------|
| Model | R | R Square | Adjusted R Square | Std. Error of the Estimate |
| 1 | .939 ^a | .882 | .881 | 2.065 |

a. Predictors: (Constant), INHERITANCE

Source: Field Survey, 2018.

Table 3 shows the result of the simple least regression analysis carried out. From the result, it revealed that there is a positive relationship existing between inheritance culture and professionalism in the selected FOBs. The coefficient of determination (R Square) shows that 88% ~~change of the variation~~ in professionalism is accounted for by ~~changes variation~~ in inheritance culture.

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Table 4: ANOVA Output

| ANOVA ^a | | | | | |
|--------------------|----------------|-----|-------------|----------|-------------------|
| Model | Sum of Squares | df | Mean Square | F | Sig. |
| 1 Regression | 8282.208 | 1 | 8282.208 | 1941.321 | .000 ^b |
| Residual | 1109.231 | 260 | 4.266 | | |
| Total | 9391.439 | 261 | | | |

a. Dependent Variable: PROF

b. Predictors: (Constant), INHERITANCE

Source: Field Survey, 2018.

Table 4 shows the ANOVA result for the relationship existing between inheritance culture and professionalism in the selected FOBs in Anambra State. The result revealed that the relationship observed between the variables as shown in Table 3 is statistically significant given that the F-Statistics obtained is 1941.321 and the probability of the F-Statistics is .000. This ~~signifies means~~ that the relationship is not ~~by due to~~ chance. Therefore, the alternate hypothesis which states that there is a relationship existing between inheritance culture and professionalism of selected FOBs in Anambra State is accepted.

Discussion of Findings

The result of the test of hypothesis shows that there is a significant positive relationship existing between inheritance culture and professionalism. It further indicates that an 88% percent change in professionalism is explained by changes in inheritance culture. That is, the more the culture of inheritance is embedded in the FOB, the more the likelihood of not professionalizing the business. When the business owners/founders are bent on making sure that their business ownership and management are transferred to their children, then handing over the business to experts to manage is made impossible. This result aligns with the work of Bhat & Sham (2013) on family managed businesses and family business culture which revealed that there is overlapping of family values of inheritance and business values. The result of this work is also in consonance with the work of Irefin & Hammed (2012) who evaluated the effect of culture on succession planning of an entrepreneurship in John Wax Nigeria Limited also found out that there is significant relationship between culture and succession. The findings of Aderonke (2014) who examined the impact of culture determinants also corroborate the findings of this study. In the analysis, the study revealed that all the determinants of culture like age and inheritance have significant impact on the successful succession of family businesses while the result of the Pearson correlation coefficient showed that extended family system followed by inheritance law has the highest magnitude effect on successful succession of family business.

Conclusion

The study concludes that the culture of an environment overlaps with the culture of FOBs found in that area and that the more the owners of the FOBs align with the culture of inheritance, the more likely it is for the business not to be professionalized and this affect the performance of the business negatively which may be part of the reason why most of them do not last long. The implication of this is that the contribution the FOBs are supposed to be making to the economy which will boast the economy of the state and that of the country in general is swatted as a result of the untimely death of the businesses.

Recommendations

492 The study makes the following recommendations:

- 493 a) Irrespective of the fact that the ownership of the business may remain within
494 the family circle, efforts should be made by the families to employ capable
495 hands of experts to help stair the businesses to the part of growth and
496 sustainability.
- 497 b) That even when inheritance is by seniority, that management of the business if
498 it must remain within the family should be left in the hands of more capable,
499 effective and efficient family members that has shown commitment and
500 loyalty to the business.

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