

## Case study

# Cultural Dynamics and Performance Family Owned Businesses in Anambra State

### Abstract:

The over reliance on patriarchal inheritance culture which seem to inhibit the capacity of Family Owned Businesses (FOBs) to professionalize and its implications for industrializing Africa necessitated this study. The broad objective was to examine the relationship between Cultural Dynamics and Performance of selected Family Owned Business in Anambra State. The study adopted a survey research design. The population of the study was 1500 and the sample size was 316 which guided the distribution of copies of questionnaire in adherence to the proportion of allocation using Bowley's Allocation formula. Data were analysed with the aid of Descriptive statistics and hypothesis tested with the Pearson's Product Moment Correlation Co-efficient at 5% level of significance. The result revealed that there was a high statistically significant relationship existing between inheritance culture and professionalism as shown by the correlation coefficient of .939 and p-value of .000. The study concluded that the culture of an environment overlaps with the culture of FOBs situated in it and the more the owners of FOBs align with the culture of inheritance, the more likely it is for the business not to be professionalized. Among other things, the study recommended that irrespective of the fact that the ownership of the business stays within the family circle, efforts should be made by the families to employ capable hands and experts to help in managing the business. Moreover, even when inheritance is by seniority, management should be left in the hands of more capable, effective and efficient family members since this has far reaching implications in the industrialization of Africa.

**Key Words:** Culture, Family Owned Businesses, Professionalism, Performance.

## INTRODUCTION

### Background of the Study

Businesses exist mainly to make profits by providing values to people in the forms of goods or services. These businesses can be categorized as sole-proprietorships, partnerships, cooperatives or corporations, mostly made obvious in their respective missions, visions and or structures. The ownership of these businesses also varies as they can be owned by individuals, government agencies or families. Within the

36 context of this study, the focus is on businesses owned by families which are called  
37 Family Owned Businesses (FOBs).

38 FOBs are one of the most ancient and prevalent forms of businesses in both  
39 developing and developed nations. In alignment with this assertion, Bodolica,  
40 Spraggon & Zaidi (2015), Martí, Menéndez-Requejo, & Rottke (2013) & Efferin &  
41 Hartono (2015) opine that FOBs are the prevailing forms of organizations worldwide,  
42 being the determinants of social and economic development of both developed and  
43 emerging economies. FOBs are formed and in most cases, managed by family  
44 members. It could be by the father, the mother, the children or any combination. The  
45 extended family also take active part in the ownership and management of FOBs.

46 A significant number of businesses operating in Nigeria in general and Anambra  
47 State, in particular, are privately owned and a great percentage family owned and their  
48 contributions to the national economy are enormous. Oyeyinka (2010) avers that  
49 approximately 96% of Nigerian businesses are private indigenous enterprises which  
50 are mainly FOBs. A study by the Economic Intelligence Unit (2013) in Nigeria  
51 suggests that 51.5% of the 200 largest listed companies are family-controlled  
52 businesses. This can also be narrowed down to Anambra state where the indigenes are  
53 revered for their entrepreneurial spirit. There are a lot of big markets in Onitsha,  
54 Nnewi and Awka and these markets are dominated by FOBs that contribute a lot in  
55 terms of various taxes which the state uses for infrastructural and other development  
56 efforts.

57 Sadly, only a fraction of these businesses survive into the second, third or later  
58 generations. A report from the Family Business Consulting (2009) indicates that only  
59 about 30% of FOBs survive into the second generation, 12% still viable into the third  
60 generation and only about 3% into the fourth generation and beyond. This figure could  
61 even be higher in Nigeria, in general and Anambra state, in particular. This untimely  
62 death could be attributed to a lot of issues and challenges faced by these businesses,  
63 but one of the very important factors that can contribute to the performance and  
64 subsequent survival of FOBs is the culture prevalent in the locality of the business.

65 The culture in any community or locality has a way of influencing things in the  
66 community and FOBs are not left out. A community's values, norms and belief  
67 systems can influence businesses within it to a very large extent. Succinctly capturing  
68 this, Kelly (2000) opines that typically, FOBs have a uniquely close relationship with  
69 their local community's culture. Viewing this differently, Duh & Belak (2009) state  
70 that family systems form fundamental principles and core values, which can be seen  
71 as guidelines in the vision, mission and goals of the family enterprises. Some of the  
72 cultural issues that have bearing on the family businesses in Anambra State are the  
73 inheritance culture, the issues of first male child superiority and paternalistic  
74 tendencies. In the context of this study, the focus is on male child and inheritance  
75 issues and its influence of the performance of business in terms of professionalization  
76 of the business management.

### 77 **Statement of the Problem**

78 Family owned businesses enjoy some competitive edge over non-family owned  
79 businesses. They enjoy the trust, loyalty and commitment of family members as there  
80 is a sense of responsibility to perpetuate the family business for the generation yet  
81 unborn. However, despite the sense of loyalty and commitment, the rate of survival of  
82 FOBs appears to be a far cry from what is expected as most of them seem to die  
83 before the second generation. This seems to be as a result of the reluctance of the  
84 owners and founders to engage the services of experts and professionals in managing  
85 the business. As a result of cultural inclination, founders are motivated to hand over  
86 the businesses to their children and in most cases, in adherence to the patriarchal  
87 culture; it is handed over to the first male child of the family. This is done even when  
88 there are other people in the family who seem to be more qualified and capable to  
89 handle the business better. The inheritance culture appears to inhibit FOBs towards  
90 employing professionals to handle their businesses and this may affect their  
91 performance negatively and ultimately their survival. It is against this backdrop that  
92 this study was necessitated to look into culture and the role it plays in determining the  
93 performance of selected FOBs in Anambra State.

### 94 **Objectives of the Study**

95 The broad objective of this study is to determine the relationship between Cultural  
96 Dynamics and Performance of selected Family Owned Business in Anambra State.  
97 Specifically, this study seeks to examine the inheritance culture and professionalism  
98 of selected Family Owned Business in Anambra State.

## 99 **Hypothesis**

100 “There is a relationship existing between inheritance culture and professionalism of  
101 selected Family Owned Business in Anambra State”.

## 102 **REVIEW OF RELATED LITERATURE**

### 103 **Conceptual Review**

#### 104 **Culture**

105 Culture is generally seen as a people’s way of life. To Abakare (2009), culture means  
106 the way of life – the shared, learned behaviour of a people. Triandis (2000) posits that  
107 culture is a shared meaning or system found among those who speak a particular  
108 language or dialect, during a specific historic period, and in a definable geographic  
109 region. It is the core values and beliefs of individuals within a society, which are  
110 formed in complex knowledge systems during childhood and reinforced throughout  
111 life (Lachman, 1983; Hofstede, 1994, 2001). It is a set of informal/intangible elements  
112 (meanings, values, beliefs, symbols, assumptions, ideologies, myths and rituals) that  
113 emerge from socialization process (mostly by learning and shared experiences) and  
114 shape the way people think and act, thus influencing behaviour (Discua-Cruz,  
115 Hamilton & Jack, 2012; Grundström, Öberg & Rönnbäck, 2012; Yu & Kwan, 2015).  
116 Hofstede (2010) aligns with this line of thought of differentiating people as a result of  
117 culture by positing that culture is the collective programming of the mind which  
118 distinguishes the members of one group or category of people from another.

119 The culture of a people can be seen in their language, clothing style, religion and  
120 others. These variables of culture were succinctly captured in the definition given by  
121 Samovar & Porter (1994); “the cumulative deposit of knowledge, experience, beliefs,  
122 values, attitudes, meanings, hierarchies, religion and notions of time. Other cultural

variables are roles, spatial relations, concepts of the universe, and material objects and possessions acquired by a group of people in the course of generations, through individual and group striving. Culture involves shared motives, values, beliefs, identities and interpretations or meanings of significant events that result from common experiences of members of society which are transmitted across generations (Papalexandris & Panayotopoulou, 2004). Culture is associated with everything that a people have, think, and do as members of their society in common (Ferraro, 2005).

Culture helps in distinguishing a community or society from another and this can also have impact on the performance of organisations as some businesses may thrive in one culture and may be strangled in another. On the part of culture influencing organizational performance, Goody (2003) avers that a great deal of research reveals that culture is recognized as the central component from which behaviour and performance of businesses like FOBs flow. Cruz, Hamilton & Jack (2012) assign it an even deeper role, conceptualizing culture as the underlying platform which supports the way people think and behave in organizations thereby determining the survival of organizations.

### **Inheritance Culture**

Inheritance in this context means passing of titles to a property, an estate or a business to another person. It is the transfers of unconsumed material accumulations of previous generations (Nwadukwe, 2012). Inheritance culture hence means the practice and belief of a particular group of people to pass on a property or a business to the next inline and this is the practice in most parts of Anambra state especially to the first born male child. Nwadukwe (2012) explicates that inheritance culture is the practice of passing on property, titles, debts, rights and obligations upon the death of an individual.

The culture of Anambra state, in general, makes it explicit that it is the male child or children that inherit the properties of the deceased and this appears to segregate against the female child. Capturing this point, Nwadukwe (2012) avers that whenever a man dies, his property including his business ventures are divided among the

deceased male children only. The first born child takes the lion share of the properties in most cases. The inheritance culture being skewed along gender line has been observed by extant literature without minding the business suitability (Miller, Steier & Miller, 2003).

Emphasis has always been placed on the male child especially in the family system mainly because families in Nigeria are patrilineal. The males are seen as continuity of both the family name and the lineage and, the men are supposed to be dominant with women being subject to them (Aderonke, 2014). In Igbo society, management succession follows the rules of inheritance which empowers the founder to bequeath his enterprise(s) to his offspring or heir(s). The right of the eldest surviving son to succeed his father in the headship of the family and his commercial ventures is automatic and arises as a result seniority (Onuoha, 2010).

#### **Family Owned Businesses (FOB)**

There are so many definitions of FOBs depending on the angle it is being looked at. Thus, it is said that FOB suffers from lack of unanimous definition and conceptualization as it is with most concept in social research. Sharma (2004) insists that like most concepts in social research, a clear definition of family firms has not yet achieved full convergence in the literature. To Karam & Filho (2017), distinct classification criteria such as the degree of family participation in the top management team, amount of stock held by the family or whether or not a firm has been through a succession process may create a combination whose consensus is highly improbable. They further state that what is considered an FOB in an Anglo-American context might have a different configuration in Latin American or European countries, due to differences in ownership structure (Karam & Filho, 2017). However, the convergent point in all the structural differences and definitional diversity is that the ownership must be linked to a family or group of related families.

The “Family Business Network” (2008), defines family business as a company whose ownership and management are concentrated in one or more families, with at least one member of the family at the helm and control of the business and others are being

groomed or considered for eventual leadership. Cullen (2007) refers to FOB as one which has been started by an entrepreneur/founder and eventually progresses to being owner managed and then results in more than one member working in the business, which leads to a family partnership. It is an enterprise controlled by members of a family. It is a business that is owned and directly influenced by members of the same family, who share the intention of creating wealth for future generations (Maas & Diederichs, 2007). Van Duijn, Breunese & Malindz (2007) similarly define it as a business that is owned, controlled and operated by members of one or several families.

Longenecker, Moore & Petty (2003) state that FOB is one in which two or more members of the same family share ownership of a business or work together within a business. This brings to the fore the issue of different mix in the family business ownership structure. Astrachan, Klein & Smyrnios (2002) state that family enterprises are not homogenous, that empirical researches have revealed that, among others, family enterprises vary regarding the degree of family involvement in ownership and management (Sharma, 2004). Kenyon- Rouvinez & Ward (2005) state that three or more family members all in active business or two or more generations of family control; or current family owners who intend to pass on control to another generation of the family constitute a family businesses.

The ownership structure of FOB is not something that is easy to explain as different combination may exist. Capturing this, Tannenbaum (2002) posits that the reality of FOB's defy easy categorizations since FOB's range from small and medium-sized companies to large conglomerates that operate in multiple industries and countries. However, he acknowledges that FOB's may generally take one of the following basic arrangements:

- i. Single family, one generation
- ii. Single family, multiple generations
- iii. Multiple families, one generation
- iv. Multiple families, multiple generations
- v. All generations active in the business

- 211 vi. Some active/some passive
- 212 vii. None active
- 213 viii. Single Family/Managed by Non-Family-owned Members
- 214 ix. Multiple Families/Managed by Non-Family-owned Members
- 215 x. Publicly-Traded Company owned in part by Founding Family
- 216 xi. Investments, controlling or otherwise, in several public companies

## 217 **Performance**

218 The term performance as it relates to organizations has over the years generated a lot  
 219 of interest and, so also is the definition as it has been defined in different ways by  
 220 different people. Performance could be viewed in two broad perspectives: the  
 221 qualitative performance and the quantitative performance. Performance is a concept  
 222 defined as the total amount of quantitative and qualitative contribution of an  
 223 individual, a group or an organization to a task which is used to find out what has been  
 224 reached or achieved during the fulfilment of the target of that task (Çöl, 2008;  
 225 Şehitoğlu & Zehir, 2010). Wade & Richardo (2001) opines that performance is the  
 226 ability to achieve organizational goals and objectives while Daft (2000) explicates that  
 227 performance as it has to do with organizations is the organization's ability to  
 228 accomplish its aims through the use of resources in a properly structured manner.

229 Performances of FOBs are subject to a lot of things, one of which is the cultural issues  
 230 inherent in a particular community. These cultural based issues have the potential to  
 231 either mar or make the business. It can put the organizations in a competitive  
 232 advantage position or it can make them weaker than their non-family owned  
 233 counterparts. This was the position of Gordon & DiTomaso (2007) who posit that the  
 234 strength of culture and values are predictive of firm's performance.

235 Some family firms have been found to outperform their competing non family firms  
 236 as a result of the great culture of loyalty, trust and altruism enjoyed in the family firms  
 237 operation and management. Eddleston (2008) avers that family-firm literature in  
 238 general suggests that family firms outperform nonfamily firms and that an important  
 239 part of their competitive advantage is due to family culture. Furthermore, Corbetta &



Salvato (2004) find that most family firms experience a trust based business culture. Trust between family members represents an important source of strategic advantage, since trust-based relationships serve to reduce complexity and transaction costs (Steier, 2001). Similarly, altruism within the family could lead to superior employment contracts by reducing the necessity of excessive monitoring and incentives-based pay, and by offering credible threat of sanctions from other family members (Chami, Fullenkamp 2002; De Paola & Scoppa, 2001).

However, these significant competitive advantage FOB enjoys as a result of culture of trust and loyalty can also be their undoing as excessive trust coupled with the culture of inheritance could prevent the business to grow because professional are not brought in to manage the business. A more capable hand even within the family may be denied the opportunity to manage the firm as a result of hereditary and seniority issues in the culture of the society where the business is found. This could have a negative effect on the performance of the business as the person that is next in line to take over the management and control of the business may mismanage it which could lead to its untimely death.

### **Professionalism**

Professionalism is the act of handing over a business to professionals to handle. Professionals here may include management experts, accountants, financial analysis and the likes. In alignment with this assertion, Henrik (2007) posits that professionalization of a trade or occupation is the social process by which a trade or occupation transforms itself into a true profession of the highest integrity and competence. The process of professionalizing a business involves establishing standards, rules and regulations, structures and strategies.

This act of allowing experts and professionals to oversee businesses has been observed to be responsible for helping businesses to sustain good performance and survive for a long time. Capistrano (2016) states that for a family business to survive there is a need for excellent management, exceptional strategic plans and appropriate structures called professionalization. Hence, businesses are better off being

professionalized than being managed by immature people in the art of business management. Onuoha (2013) is of the opinion that family businesses are more vulnerable to harsh business environments and have more mortality rate; therefore, it will be in their interest to professionalize. He further states that the key to business survival depends to a large extent on its ability to be well managed which entails professionalizing the enterprise.

There are impediments to professionalizing FOBs as have been observed by extant literature and key among these impediments is culture. FOBs owners and founders may want to hand over their businesses to their children who may not be professionals. Sometimes, they have trust issues and fear of letting the business slip out of the stronghold of the family. This were among the submissions of Onuoha (2013) who explicates that some of the factors working against professionalization of businesses include the inability or refusal of the founders to delegate because they do not trust people-relations and non-relations; fear of losing control, particularly, in relation to ego identification with the enterprise; and in anticipation of family conflicts, nepotism, role confusion and paternalistic tendencies.

### **Theoretical Framework**

This study is anchored on the Systems Theory propounded by Ludwig Von Bertalanffy in 1940. This theory emphasizes on the need for various component or subsystems to operate as a unit, as a result of this, the output of such coordination and cooperation is usually greater than the result of the individual unit operating separately. This theory recognizes that organizations are made up of various individual units who are expected to operate as a system. Idemobi (2010) posits that “rather than dealing with various segments of an organization, the systems approach to management views the organization as a unified, purposeful system composed of interrelated parts”. Any action or inaction of any of the subunit has the capacity of affecting the entire system and may either project the organization positively or negate the performance of the organization. In corroboration with this, Osuagwo (1985) opines that the activity of any segment of an organization affects, in varying degrees, the activity of every other segment. In relating this theory to this study, FOB can be

seen as a system whose components are the family members which include the father, the mother and the children and members of the extended family. In some cases, outsiders could also form part of the system in form of shareholders or stakeholders and employees. Habbershon, Williams & MacMillan (2003) use the system theory thinking to describe the family business. According to the authors, the family business social system is a "meta-system" comprised of three broad subsystem components:

- a) The controlling family unit – representing the history, traditions, and life cycle of the family.
- b) The business entity – representing the strategies and structures utilized to generate wealth.
- c) The individual family member – representing the interests, skills, and life stage of the participating family owners/managers.

Culture also helps in engendering the system spirit into the FOB mix as a system, the founder or present owner of a business would like the business to remain within the control of the family without the interference of outsiders and this appears to affect their performance through negated potential to professionalize.

### **Empirical Review**

Some extant works carried out on culture, FOB, professionalization and performance are as follows:

Bhat & Sham (2013) carried out a study in India to identify the relationship of performance of family managed businesses with the family business culture so as to develop a recipe for success for the family managed businesses. Data was collected from 150 family businesses of Ujjain district of (M.P) India and analysed using inferential statistics. Findings revealed that there is overlapping of family values and business values, the performance of the family business is associated with the level of family members' commitment, loyalty and pride toward family business. It also implied that loyalty of members towards family business and common value system of family business and family members may enhance the service quality and the

327 employee satisfaction on the one hand and these may reduce absenteeism and  
328 employee turnover on the other hand.

329 Brice (2013) tried to connect culture and performance in family firms. Survey data  
330 measuring cultural attributes and performance were collected from 149 family-firm  
331 members in Ukraine and the U.S. Two countries of very different culture and stage of  
332 national development were included to insure the cross-cultural validity of the  
333 findings. Correlation results showed significant support for the proposition that  
334 specific cultural attributes positively affect firm performance. Six out of seven  
335 cultural attributes was shown to correlate with one or more performance measures.

336 Irefin & Hammed (2012) evaluated the effect of culture on succession planning of an  
337 entrepreneurship in John Wax Nigeria Limited. Survey research design was adopted  
338 by the study, questionnaire were administered to 160 people, comprising of top  
339 management staff and middle management staff and customers of John Wax Nigeria  
340 limited. The data collected was analysed using descriptive statistic and chi-square  
341 method. The results revealed that there is significant relationship between culture and  
342 succession in the multinational organization, that there is significant relationship  
343 between the culture elements of the people and effective implementation of plans and  
344 that entrepreneur's educational attainment have significant effect on succession  
345 planning in multinational businesses. The study recommended among other things  
346 that, there is need for our culture to be modernized in order for our succession effort to  
347 thrive especially in indigenous businesses in Nigeria.

348 Aderonke (2014) examined the impact of culture determinants such as age, extended  
349 family system, inheritance tradition (preference for sons, marriage, etc) and education  
350 (formal training and development) on family business succession with a focus on  
351 small and medium enterprises in Jos Metropolis, Plateau State. Using a cross-sectional  
352 survey, structured questionnaire schedule was administered to obtain data from 372  
353 SMEs in various sectors. Data were analysed using summary statistics, binomial  
354 logistic regression analysis and Pearson Correlation Coefficient in establishing  
355 preliminary relationships among the study variables. The findings of the binomial  
356 logistics indicated that all the determinants of culture have significant impact on the

successful succession of family businesses while the result of the Pearson correlation coefficient showed that extended family system followed by inheritance law has the highest magnitude effect on successful succession of family business. It was therefore recommended among other things founders of family businesses should put in place sound policies in business operation and succession plans to forestall any problem that may arise through cultural laws such as extended family system, inheritance law etc as only through this can a long-term functioning of the business operations be ensured among others.

Onuoha (2012) did a study on professionalizing family businesses in the South-East Region of Nigeria. The survey research covered the eight commercial cities of the region. The study revealed that virtually all the family businesses surveyed are not professionalized. Majority of family enterprises have no clearly stated vision and mission statements, they rarely attended seminars and training programmes; have few graduates and professionals in their employment, have poor wages and salaries structure; not incorporated; few are members of professional and trade associations; and largely not aware of government incentive policies on entrepreneurship development. The study recommended measures such as incorporating family businesses, employing graduates and professionals, having functional boards of directors, employing the services of consultants, striving to be the best at something as these measures will benefit the enterprises and the Nigerian economy.

## METHODOLOGY

### **Research Design**

Survey research design was adopted by this study given that data for the study was collected through questionnaire from sampled respondents. This makes survey design the best fit for the study.

### **Population of the Study**

Population of the study consists of 1500 small scale family businesses. Five hundred (500) of small scale family business each from Nnewi, Onitsha and Awka representing the three senatorial zones in Anambra State formed the population of the study.

### **Sample Size and Sampling Technique**

The sample size of the study was 316 determined using Taro Yamane formula as shown below:

$$n = \frac{N}{1+(Ne)^2}$$

Where:

n = sample size.

N = population size (1500).

e = error limit (0.05).

$$n = \frac{1500}{1+1500(0.05)^2}$$

$$n = 316$$

To determine the allocation of questionnaire in proportion to the population of each of the segment of the state and sample size of the study, Bowley's Proportion Allocation formula was utilized. The formula is given below as:

$$nh = \frac{nNh}{N}$$

Where:

n = total sample size.

Nh = Number of items in each stratum in the population.

N = population size.

- Nnewi      500 (316) /1500 = 105
- Onitsha    500 (316) /1500 = 105
- Awka        500 (316) /1500 = 106

## Instrument of Data Collection

A five point Likert structured questionnaire was used in collecting data from respondents. The arrangement of the codes are as follows: Strongly Agree (5), Agree (4), Undecided (3), Disagree (2) and Strongly Disagree (1). 316 copies of questionnaire were distributed to the respondents and 279 collected representing 88% collection rate. After sorting, 17 copies were discovered to be invalid as most of from not being completely filled or from mutilation. At the end, 262 copies were analysed which represents 83% of the total distributed copies.

## Validity and Reliability of the Instrument

The instrument was subjected to face and content validity to ensure that it measured what was intended. For reliability, the instrument was tested using Cronbach Alpha reliability technique with a .892 which is greater than the benchmark of acceptance which of .7.

## Method of Data Analysis

The hypothesis was tested with Pearson's Product Moment Correlation Coefficient (PPMCC) with a probability value at 5% (.05) level of significance. If the p-value obtained is greater than .05, the hypothesis should be rejected but if otherwise, the research hypothesis should be accepted.

## DATA PRESENTATION AND ANALYSIS

*Table 1: Distribution of Responses.*

S/N	Questionnaire Items	SA	A	UD	D	SD	Mean
	<b>Inheritance Culture</b>						
1	I will hand over my business to my eldest son or a male child in my family.	112	89	19	42	-	4.03
2	It is somebody from my family that will succeed me.	80	130	5	35	12	3.88
3	I inherited the business from my dad.	34	40	-	188	-	2.69
4	The control of my business will remain within my family.	90	140	6	16	10	4.08

5	I will not allow an outsider to take charge of my business.	211	30	21	-	-	4.81
<b>Professionalization</b>							
6	I will not like anybody to come and tell me what to do in my business.	56	111	-	40	55	3.28
7	I belief I do not need help from anybody on how to manage my business.	80	109	31	29	13	3.82
8	I know experts will manage my business better.	10	17	78	90	67	2.29
9	I belief that with professionals in my business, I will do better.	19	49	27	70	97	2.32
10	If not for the urge of keeping the business in the family, I will employ experts to help run my business.	27	90	-	88	57	2.78

429

430 **Source: Field Survey, 2018.**

431 Table 1 above shows the distribution of responses from respondents and mean scores  
 432 of each of the questionnaire items. Any mean score of 3 and above is accepted while  
 433 any lesser than 3 is rejected.

#### 434 **Test of Hypothesis**

435 **Table 2: PPMCC Output**

		<b>Correlations</b>	
		INHERITAN CE	PROF
INHERITAN CE	Pearson	1	.939**
	Correlation		
	Sig. (2-tailed)		
PROF	N	262	262
	Pearson	.939**	1
	Correlation		
	Sig. (2-tailed)		
	N	262	262

\*\* . Correlation is significant at the 0.05 level (2-tailed).

436

437 **Source: Field Survey, 2018.**



438 **Keys:**

439 **INHERITANCE: Inheritance Culture**

440 **PROF: Professionalism**

441

442 **Discussion of Findings**

443 The result of the test of hypothesis shows that there is a significant positive  
444 relationship existing between inheritance culture and professionalism. That is, the  
445 more the culture of inheritance is embedded in the FOB, the more the likelihood of not  
446 professionalizing the business. When the business owners/founders are bent on  
447 making sure that their business ownership and management are transferred to their  
448 children, then handing over the business to experts to manage is made impossible.  
449 This result aligns with the work of Bhat & Sham (2013) on family managed  
450 businesses and family business culture which revealed that there is overlapping of  
451 family values of inheritance and business values. The result of this work is also in  
452 consonance with the work of Irefin & Hammed (2012) who evaluated the effect of  
453 culture on succession planning of an entrepreneurship in John Wax Nigeria Limited  
454 also found out that there is significant relationship between culture and succession.  
455 The findings of Aderonke (2014) who examined the impact of culture determinants  
456 also corroborate the findings of this study. In the analysis, the study revealed that all  
457 the determinants of culture like age and inheritance have significant impact on the  
458 successful succession of family businesses while the result of the Pearson correlation  
459 coefficient showed that extended family system followed by inheritance law has the  
460 highest magnitude effect on successful succession of family business.

461 **Summary of Findings**

462 The result obtained from the correlation analysis showed that there is a high  
463 statistically significant relationship existing between inheritance culture and  
464 professionalism as shown by the correlation coefficient of .939 and p-value of .000.

465

## Conclusion

The study concludes that the culture of an environment overlaps with the culture of FOBs found in that area and that the more the owners of the FOBs align with the culture of inheritance, the more likely it is for the business not to be professionalized and this affect the performance of the business negatively which may be part of the reason why most of them do not last long.

## Recommendations

The study makes the following recommendations:

- a) Irrespective of the fact that the ownership of the business may remain within the family circle, efforts should be made by the families to employ capable hands of experts to help stair the businesses to the part of growth and sustainability.
- b) That even when inheritance is by seniority, that management of the business if it must remain within the family should be left in the hands of more capable, effective and efficient family members that has shown commitment and loyalty to the business.

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