

## 1     **Research as Stories: a subjective academic narrative**

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### 4     **Abstract**

5     The academic world depends upon peer reviews of scholarly narratives. Such narratives are  
6     usually performed subject to a strict set of rules and regulations that have become formulaic  
7     since the Enlightenment processes of scientific methodology dominated the academy (Gallop  
8     2002; Midgley 2004). Over the later part of the 20<sup>th</sup> century and this early 21<sup>st</sup> century, there  
9     has been much debate about the relationship of social science methodologies and those of the  
10    natural sciences. This debate reveals that the various natural sciences themselves have  
11    formulated different methodologies, and that the social sciences have moved from aping the  
12    natural science methodologies to an array of qualitative ones. At the same time, the refereed  
13    peer reviewed journals almost all ask for Enlightenment style articles to disperse social  
14    science knowledge within a continuing paradigm that bows still to the Enlightenment values  
15    of Adam Smith and David Hume. This paper surveys the telling of a research story as a  
16    narrative that discusses documenting case studies through recording and analysing  
17    interviews; the case study and/as narrativity; and the methodologies emerging through  
18    ethnography and autoethnography

### 19    **Introduction: Can a system uncontrol?**

20    There is a wonderful paradox in trying to set up systems against the controlling systems, isn't  
21    there? In looking at how the academy may benefit from ambiguity and the dominance of the  
22    narrative, I propose that it is the power of the paradox that works as a kind of dynamo to  
23    produce energy from the 2 opposing movements. The postmodernist term of 'deconstruction'  
24    allows scholars to inhabit this dynamic space. Bent Flyvbjerg quotes Nietzsche's point about  
25    science research: 'above all one should not wish to divest existence of its rich ambiguity'  
26    (2006:237). It is this acceptance of paradox and ambiguity that underpins my 'subjective  
27    academic narrative' methodology (Arnold 2012). Flyvbjerg calls this the 'casting off  
28    preconceived notions and theories'; this process acts to keep the research 'case' open rather  
29    than close it down (2006:236). He rejects the dualism of qualitative and quantitative  
30    methodologies seeing both/and as superior to either/or, saying that '...narratives typically  
31    approach the complexities and contradictions of real life. Accordingly, such narratives may  
32    be difficult or impossible to summarize into neat scientific formulae, general propositions,  
33    and theories' (2006:237). For me, the subjective academic narrative I propose and practice  
34    accords with Gilles Deleuze and Felix Guattari's (1988) concept of the rhizomatic text that  
35    replaces the ideal of the tree of knowledge.

### 36    **The rhizomatic text**

37    In discussing the 'arboreal text', Deleuze and Guattari identify the 'aborescent system' as a  
38    model that shows society and its knowledge to be metaphorically expressed as like a tree. The  
39    root system is connected to the main branch which has many minor branches, fruits and

40 leaves coming from it whilst relying upon it. This kind of system is essentially a controlling  
41 one. They reject it as everything in this model is controlled and controlling: it is in its place,  
42 in order of its importance. The main tree survives all assaults and losses. Meaning as well as  
43 social activities can only take certain controlled paths and certain circumscribed choices can  
44 be made within the system. Once a choice is made other choices are unavailable and selected  
45 choices lead to certain predetermined paths. This is a very patriarchal model of social  
46 structures. It dominates advanced western capitalist social constructions.

47 The post Enlightenment domination of knowledge constructs within the academy as arboreal  
48 constitutes anaborescent system having an unquestionable central source that allows  
49 everything to be traced back to its sources, so it limits improvisation and innovation and  
50 controls what is considered to be knowledge. In doing so, it restricts the scholarly  
51 conversation as it prescribes pathways and journeys through it, selects and valorizes only  
52 those things which meet its particular needs and hence devalues and rejects other models by  
53 allowing templates and processes to dominate human individuality and difference. Deleuze  
54 and Guattari propose another way in which knowledge might work which they term  
55 'rhizomatic'. A rhizome is a root which can be sliced at any point and still lead to growth; it  
56 is grass that grows and mats itself. It can expand in multiple directions unlike the tree which  
57 is bound by its own botanical conventions that dominate its use as a metaphor for 'the tree of  
58 knowledge'. The plants which surface from a rhizome are unable to be traced back to one  
59 root. Many grasses grow from rhizomes: they are not singular and linear...they are wildly  
60 lateral and intertwined. Deleuze and Guattari propose that this is a better model for  
61 knowledge than the root-tree model because it encourages difference and laterality rather than  
62 conformity and linearity.

63 The rhizomatic system, then, has multiple possible combinations to produce meaning and so  
64 permits individual journeys through the same materials as it functions without prescribed  
65 pathways. It encourages rather than inhibits creativity becoming productive rather than  
66 reproductive as it does not follow templates or grammars. Thus it enables the production of  
67 new meanings by making new connections possible and develops semiotic chains which draw  
68 together meanings and connections in the arts and between the arts and their struggles with  
69 organizations of power. So the range of ideas that a rhizomatic 'assemblage' encourages is  
70 greater than that offered arboreally. New connections can be made and differences, including  
71 binary oppositions, overcome. The rhizomatic permits the creative bringing together of new  
72 things, elements and sets of ideas. The tree will always have the same trunk, it will always  
73 produce and reproduce itself in the same way. The rhizome is constantly re-inventing itself  
74 and allowing others to do so. There is no 'axiomatic hegemony' to disrupt the sense of  
75 multiple possibilities.

76 Terry Eagleton discusses how Derridaen 'difference' challenges tightly held 'givens' of  
77 cultural ideologies. In doing so he opens for consideration the power of the cultural ideology  
78 over the social 'norms' and the 'natural':

79 *Ideologies like to draw rigid boundaries between what is acceptable and what is not, between*  
80 *self and non-self, truth and falsity, sense and nonsense, reason and madness, central and*

81 *marginal, surface and depth...The tactic of deconstructive criticism...is to show how texts*  
 82 *come to embarrass their own ruling systems of logic; and deconstruction shows this by*  
 83 *fastening on the 'symptomatic' points, the aporia or impasses of meaning, where texts get*  
 84 *into trouble, come unstuck, offer to contradict themselves (1988,133-4).*

85 The concept of the rhizomatic text alters our Western mindset of 'the tree of knowledge'.  
 86 Instead of arboreal interconnectedness, it proposes that knowledge may be more diverse in  
 87 itself and may be propagated indifferent ways. The rhizomatic metaphor brings to our  
 88 consciousness as one example the way that grass develops into a lawn. This provides a model  
 89 for the consideration that electronic deliveries provide a space that is not restricted by the  
 90 linear nature of the printed book. The influence of print to the urge for analytico-referential  
 91 'proof' is thus disturbed.

## 92 **The dispersal of certainties**

93 One aspect of a dispersal of certainties within the academy is a fear of 'mere relativism'. John  
 94 Caputo addresses this in looking towards the postmodernism that Jacques Derrida established  
 95 and continues to utilise so as to question metanarratives and givens within culture and  
 96 especially within knowledge. Following Derrida, Caputo describes the humanities as 'the  
 97 privileged place' and places this within an imagined University that 'poses the possibility of  
 98 the impossible' (2003:11). Caputo asks the challenging question: what would it be like to rid  
 99 ourselves of the theology, the politics and the anthropology of sovereignty?' (2003:12). In  
 100 doing so, he claims enacts to enact deconstruction as the dispersal of certainties, as a whole  
 101 new way of telling a story. Caputo calls this 'the power of the powerless': the 'perhaps' (15-  
 102 16).

103 In bringing forward the unconscious behind our conscious academic acts, we can identify the  
 104 construction of our scholarship and its foundational barriers. Caputo describes Derrida as  
 105 opening up possibilities through his resistance to the given, the authoritative: 'reason for  
 106 Derrida is precisely defined by its openness to the other, to the event, to the future, its desire  
 107 for the incalculable and the unconditional, for the promise' (2003:19).

108 This is a dynamic challenge to the academy as it opens up possibilities. Rather than seeking a  
 109 conclusion, it marks the knowledge that can be acquired through deconstruction itself, and  
 110 accords with Derrida's determination in his thesis a time of punctuation not to do again what  
 111 has already been done.

112 ' "Deconstruction is the least bad word for a profoundly affirmative undertaking to unearth  
 113 the most deeply buried and unfulfilled promises lodged in our least bad words-words like  
 114 "justice" and "democracy", the "gift" and "forgiveness", 'friendship" and "hospitality" '  
 115 (Caputo. 2003:20).

116 In giving up the rule of sovereignty, a dispersal of certainties opens the academy to new ideas  
 117 rather than continues to judge such ideas against intransigent methodologies that grew from  
 118 the Enlightenment. Recognising the personal story within scholarship is one aspect of this  
 119 that I put forward within this paper.

120

## 121 **Telling our research story**

122 In an extensive move from a consideration of narrativity as a research methodology, Stacy Otto  
 123 suggests that literary narratives can be utilised as ‘data that might lead to complex understandings of  
 124 human phenomena’ rather than ‘dangerous, fictitious and subjective’ (2007:73/4). Whilst not  
 125 looking at proclaimed fictional and literary narratives in this paper, I would agree that just as  
 126 literature embodies a fictional truth, so research narratives embody a literary way of telling  
 127 stories...another mode of fictional truth. This acts to incur a love of paradox and ambiguity in my  
 128 subjective academic narrative methodology. Otto claims that ‘linear, rigid classic scientific method’s  
 129 pull enjoys its position of privilege in part due to human’s desire for epistemic certainty’ (74). Yet  
 130 fiction enjoys multiple sales and readerships compared with academic publications. This paradox  
 131 places the academy in a certain position of authority that proposes proof and disproof. Otto rejects  
 132 this stating that ‘the findings from traditional scientific enquiry are not meant to invoke the  
 133 researcher’s surprise, but to prove the hypothesis or its exact opposite, with no room for nuance  
 134 beyond disproof’ (2007:75).

135 As researchers we bring to our research personal observations and reactions as well as our academic  
 136 reading and thinking. Can the purely personal be acceptably utilised as evidence of a more general  
 137 situation? In a postmodernist dispersal of certainties as described by John Caputo, this question can  
 138 be emphatically answered in the affirmative. This concept follows upon Gregory Ulmer’s idea of a  
 139 ‘mystory’, Ulmer (1985) identifies a ‘mystorical’ approach to thinking and research. A ‘mystory’  
 140 puts under erasure all claims to fact/authenticity in writing. It shows all writing to be both personal  
 141 and mysterious (my story and mystery) whatever its claims to authenticity and depersonalisation. It  
 142 reveals the academic text to be sewn together as a compilation of the scholarly, the anecdotal or  
 143 popular, and the autobiographical. It questions the dominant analytico-referential model of  
 144 knowledge.

145 Singular and subjective experiences can also be seen in what Jane Gallop proposes as ‘anecdotal  
 146 theory’. She sees this as a feminist activity that enables non-patriarchal ways of thinking and doing  
 147 academic work. ‘Anecdotal theory’ aims to ‘tie theorizing to lived experience...anecdotal theory  
 148 must be...the juncture where theory finds itself compelled -against its will, against its projects- to  
 149 think where it has been forced to think.’ (Gallop 2002:15) Her work contributes to our conceptual  
 150 methodological attitude.

151 Personal story-telling as an accepted academic method of enquiry has impacted upon all forms of  
 152 knowledge. Narrative non-fiction, narratology and autoethnographic methods, for example, are  
 153 becoming a more and more acceptable part of academic discourse. For example, Ellis and Bochner  
 154 refer to such narrative enquiry as including : ‘personal narratives...lived experiences, critical  
 155 autobiography...reflexive ethnography ...ethnographic autobiography ...autobiographical  
 156 ethnography, personal sociology...autoanthropology.’ (2000:739-740)

157 Of course, positioning oneself as the central player within the research narrative has its own  
 158 demands for scholarship. In their paper setting out guidelines for teachers regarding self-study  
 159 research, Robert Bullough Jr and Stefinee Pinnegar note that ‘Many researchers now accept that they

160 are not disinterested but are deeply invested in their studies, personally and profoundly' (2001:13)  
 161 They note that this approach is 'quite different from those typically valued by the academy'.  
 162 (2001:14)

## 163 **Case study narrativity**

164 Considerations of case study narrative enquiry raise a central question: 'Who does own the story?'  
 165 Smythe and Murray say that 'true anonymity is a problematic requirement to meet whenever a  
 166 person's story is presented and analysed as a whole and in detail'. (2000:319) While they are  
 167 considering the narratives of the subjects, it is also true of the storyteller. For them:

168 narrative discourse is structured more temporally than conceptually, concerns relations  
 169 among particulars rather than abstract generalities, addresses the vicissitudes of human  
 170 intentions and motivations, and aims to be convincing more by virtue of its believability  
 171 than in terms of its logical coherence or empirical testability...narrative accounts are  
 172 told from multiple perspectives ...narrative meaning is multiple as well. (2000:323)

173 In reflecting upon and unpacking case studies, we are aware of the sensitivities of both researchers'  
 174 perspectives and the subjects' stories. In bringing them together, we practice a narrative qualitative  
 175 methodology

176 Case studies are undertaken so as to identify the ways in which people understand a certain aspect  
 177 of human behaviour. For example, case studies may indicate how creativity works in practice.  
 178 (Edmonds et al 2005) Edmonds et al utilised them to understand how '...the application of  
 179 knowledge that is highly expert, distinctive in character and constantly evolving is a feature of the  
 180 way creative people work' ((2005:454). Utilising case studies of commercial creative studio  
 181 members as primary data sources rather than case studies of academic-practitioners gave them  
 182 particular insights into practice. This also opened up a data source that was outside the academy yet  
 183 contributed stories that were important within the relevant scholarly conversation.

184 There is continuing debate about whether case studies are scholarly if they are singular. The  
 185 traditional proposition is that multiple case studies around a given issue are necessary. What this  
 186 method achieves is the compression of the stories into one acceptable version.in what Brent  
 187 Flyvbjerg sees as 'rule-governed use of analytical rationality' that acts to inhibit knowledge  
 188 production and ensures that large samples and 'context-dependent knowledge and experience are at  
 189 the very heart of expert activity' (2006:222). Flyvbjerg rejects this as limiting knowledge  
 190 acquisition and discussion.

191 Case studies as data have been utilised by academics within both qualitative and quantitative  
 192 methodologies. The richly narrative data has many nuances and can be unpacked and unpeeled in  
 193 many different ways according to the goals of the study itself and the positioning of the project  
 194 members themselves.

195 In their health research, seeing interviewees' stories as providing 'research interest in the analysis  
 196 of stories...to see the world through the eyes of others' (2004:226), Therese Riley and Penelope  
 197 Hawe have utilised narratives and/as case studies . They see them as providing 'a unique means to  
 198 get inside the world of health promotion practice'. It is this quality applied to the understanding of

199 creative studio practice that underpins this project and these interviews with creative industry  
 200 practitioners. Riley and Hawe emphasise the ‘key informant’ elements of such interview narratives  
 201 stating that ‘narrative methods’ are used to enable the production of ‘new and deeper insights into  
 202 the complexity of practice contexts.’ This accords with our use of studio based industry  
 203 practitioner interviews as data.

## 204 **Narrative enquiry**

205 Of course, the interviewer and the project dimensions themselves are not anterior to the collection  
 206 of such qualitative data through interviews and case studies. Each plays a part in the narrative  
 207 itself and in the use of that narrative. Robin Mello notes researchers create ‘...frameworks that  
 208 help ground final conclusions within the broader narrative environment and context’ (2002:231)  
 209 The framework for this project has been established in the project outlines and further developed  
 210 in the work of this team. Mello notes that in ‘narrative enquiry’ whilst the interviewee tells their  
 211 story, the ‘researcher is currently situated as the author of the culture’ (2002:232) For Mello,  
 212 academic enquirers have ‘...reduced the role of our work away from the hierarchical position of  
 213 creating conclusive knowledge to that of interpreting and story-telling personal experience: we do  
 214 this with voices that are both idiosyncratic and dependent on individual perceptions’. For this  
 215 project, as with other academic enquiry, we note that the border between the narratives is blurred  
 216 and we are able to recognise the importance of the personal narratives of the researchers as well as  
 217 the subjects.

218 Reality and representation are discussed by Mello as ‘ephemeral and personal’. Narrative enquiry  
 219 acts to draw reality and representation together, showing the text always to be made of multiple  
 220 individual stories. The researcher is no longer ‘other’, but Mello looks at how the researcher can  
 221 ‘use these data both reflectively *and* analytically’ (2002:233) reminding academics that ‘we must  
 222 continue asking how best to practice analysis so that it remains grounded, authentic, and inclusive  
 223 of the complexity found in discourse practices so that narratives and their meanings remain intact’.

224 It is recognising and maintaining this delicate balance that enables clarity and validity in the  
 225 findings of a project such as this. Mello says: ‘The narratives we call data are illustrative,  
 226 linguistically, of perceived human experience. As such, their meaning is dependent on context,  
 227 time, place of telling, and audience response, as well as the teller’s viewpoint, coupled with the  
 228 researcher’s findings’ (2002:234). Scholars who are aware of the complexity of such narrative  
 229 enquiry are particularly keen to illustrate the researchers’ narratives. These begin with the choice  
 230 of interviewees and the establishment of questions to develop useful data along the same narrative  
 231 directions.

232 In the context of this paper, a significant challenge in unpeeling and unpacking case study  
 233 narratives as well as researcher narratives is to reject standardization and seek epistemological  
 234 uncertainty rather than the academic straight jacket that is often found even within qualitative  
 235 narrative enquiry. Mello sees (and rejects) a need on the part of researchers ‘...to standardize  
 236 analytical practices. The reasoning behind this seems to be that if one can formalize, technologize  
 237 , or institutionalize qualitative research, one can more easily legitimize findings’ (2002:234) In an  
 238 attempt to clarify the alternatives to such practices as breaking data into bites that ‘are then



reorganized according to perceived connections or overarching themes', Mello suggest that we 'collocate' the data. (2002:235) Such 'collocation' means that the narrative, the research project, the researchers and the data are analysed according to a number of 'operations' that lead to multiple readings and interpretive practices. Mello abjures researchers to

...carefully place the narratives and perspectives of others alongside our own. We can accomplish this, or at least attempt it, through connecting and collocating data. In doing so, the researcher becomes the storyteller, a bridge-builder working to link the use and production of stories in the field together with the analytical discourse of research literature (2002:241).

Such storytelling makes the singular narrative of the academic researcher into a case study as the self becomes data through telling the personal/academic story. Bent Flyvbjerg argues against conventional academic wisdom in his discovery that a case study not only can, but must, provide broader generalisations from a single study. Rather than being context specific, a case study might be seen as the basis of generalizability such as in the (in)famous example of 'all swans are white'. It will not be paradigmatic, but an acceptable and probable narrative based on an individual intuition that appears sensible within the scholarly conversation. As such it will challenge preconceived views brought to it by the researcher, for 'the question of subjectivism and bias towards verification applies to all methods, not just the case study and other qualitative methods. For example, the element of arbitrary subjectivism will be significant in the choice of categories and variables for a quantitative or structural investigation...' (2006:235). Flyvbjerg puts forward the interesting proposition that it is more important to disprove and question than to prove and ratify: he calls this falsification rather than verification as 'the researcher who conducts a case study often ends up by casting off preconceived notions and theories' (2006:236)

## **Ethnography to autoethnography**

Ethnography arises from anthropological studies wherein the ethnos (the people) and the graphikos (a written story or painting) are understudy through providing a researcher with a narrative about the group or culture. Philippe Bougois discusses 'the reproduction of academic habitus' in relationship to ethnography and in doing so accepts that:

Postmodernist critique has been beneficial for ethnography. It has debunked the naively positivist enlightenment project of mainstream social sciences and humanities and has unsettled the essentializing tendencies of anthropology's culture concept which so easily slide into another version of racism and postcolonial domination. The recognized illegitimacy of the omniscient ethnographer now forces even positivist ethnographers to locate themselves within their texts and to recognize that reality is socially constructed-if not fragmented, dialogical, and contested. (2002:418)

The ethnographic aspects of anthropology moved to include self-reflective insights by and about the anthropologists themselves. This has come today to be known within academic circles as

278 'autoethnography'. As we go on to discuss, autoethnographic practices seem to dispute the closed  
279 nature of academic literacies and scholarly conventions within discrete communities of knowledge.

280 In rejecting the dominance of such 'academic literacies' and 'scholarly conventions', Nicholas Holt  
281 discusses 'the use of self as the only data source' in relationship to feedback from 7 reviewers so as  
282 to develop 'appropriate evaluative criteria for such work' He premises his discussion on the  
283 assertion that 'the postmodern research movement has raised doubts about the privilege of any one  
284 method for obtaining authoritative knowledge about the social world.' (2003:18). He identifies that  
285 there is a continuing application of outmoded concepts and practices of 'academic literacies' to self  
286 as data by referees in the academic publication process. Holt sees this as misplaced. Holt states of  
287 autoethnography that it produces texts that are:

288 ...usually written in the first person and feature dialogue, emotion, and self-  
289 consciousness as relational and institutional stories affected by history, social  
290 structure and culture...authors use their own experiences in a culture reflexively to  
291 look more deeply at self-other interactions. (2003:19)

292 I propose that such personalized academic authorship is a 'subjective academic narrative' wherein  
293 the author is not silent has not gone unchallenged just as/because it challenges more traditional  
294 academic modes of discourse. The self as data, then, has become a more recognised and accepted  
295 methodology in academe, even though there is still vigorous debate about its academic veracity  
296 and standing. (Ellis; Green; Grant; Spry; Liu & Lazlo; Pentland; Labov; Rappaport; Richardson)

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